

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In the Matter of)
)
Section 63.71 Application of) WC Docket No. 20-_____
Vivint Wireless, Inc. (d/b/a Vivint Internet))
)

SECTION 63.71 APPLICATION

Vivint Wireless, Inc. (d/b/a Vivint Internet) (“Applicant”) seeks authorization, pursuant to Section 214(a) of the Communications Act of 1934, as amended, and 47 C.F.R. Section 63.71, to discontinue the provision of resold interconnected VoIP services to certain customers in Salt Lake City, Utah on March 20, 2020, or as soon thereafter as Commission approval can be obtained.

Applicant provides the following information pursuant to Section 63.71 of the Commission’s Rules:

1. Name and Address of Provider:

Vivint Wireless, Inc. (d/b/a Vivint Internet)
4931 N 300 W
Provo, UT 84604

2. Date of Planned Service Discontinuance, Reduction or Impairment:

Applicant plans to discontinue providing resold interconnected VoIP services to affected customers as of March 20, 2020, or as soon thereafter as Commission approval can be obtained.

3. Points of Geographic Areas of Service Affected:

Applicant plans to discontinue resold interconnected VoIP services in Salt Lake City, Utah to customers served by certain towers. Specifically, the proposed discontinuance will affect less than 50 customers.

4. Brief Description of Types of Service Affected:

Applicant plans to discontinue resold interconnected VoIP services. Applicant submits this application for automatic approval under 47 C.F.R. § 63.71(f) as a non-dominant carrier.

5. Brief Description of Dates and Methods of Notice to All Affected Customers:

Applicant provided written customer notice of the planned discontinuance in accordance with the requirements of Section 63.71(a) of the Commission's Rules. The notice was sent to all affected customers via U.S. mail on February 21, 2020. A copy of the notice is appended hereto as Exhibit A. A copy of this Application has also been sent to the relevant state regulatory agency, governor's office and the Department of Defense, as required under Section 63.71, concurrent with this filing, as set forth in the attached Certificate of Service.

6. Non-Dominance of the Provider With Respect to the Service to be Discontinued:

Applicant is non-dominant with respect to the services to be discontinued.

WHEREFORE, the public convenience and necessity will not be adversely affected by the proposed discontinuance of services described herein. Applicant has provided the requisite notice to the affected customers, which have access to several other substitute services. Accordingly, pursuant to Section 214 of the Communications Act of 1934, as amended, 47 U. S. C. Section 214, and Section 63.71 of the Commission's Rules, Applicant respectfully requests Commission approval of this Application

Respectfully submitted,

By: /s/ Danielle Burt
Ronald W. Del Sesto, Jr.
Danielle Burt
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Counsel to Applicant

Dated: February 21, 2020

CERTIFICATE OF SERVICE

I, Danielle Burt, certify that on this 21st day of February, 2020, the foregoing Section 63.71 Application of Vivint Wireless, Inc. (d/b/a Vivint Internet) was sent via first class mail, postage prepaid, to the following persons listed below.

Governor Gary R. Herbert
Office of the Governor
350 North State Street, Suite 200
Salt Lake City, UT 84114-2220

Utah Public Service Commission
P.O. Box 4558
Salt Lake City, UT 84114-4558

Secretary of Defense
Attn: Special Assistant for Telecommunications
Pentagon
Washington, D.C. 20301

/s/ Danielle Burt

Exhibit A

Customer Notice

February 20, 2020
Regarding: Vivint Wireless
Account Number: Account Number

Micro Customer Name
Street Address
City, State, Zipcode

Dear Micro Customer Name,

We regret to announce the cancellation of service in your area of Utah County due to the expiration of our lease. We will continue to serve you until your Vivint Wireless internet service is disconnected on March 20, 2020. On that date, or as soon thereafter based on when we receive the requisite regulatory approvals, Vivint will no longer provide its Vivint Voice, resold interconnected VoIP service ("Service"), unless you have obtained internet service from another provider. Please note, however, it will be necessary to connect to another internet service provider on or before March 20 to maintain the ability to dial 911 from your Vivint Voice line.

In case we missed you when we called, we wanted to send you this letter with the relevant information. We will be sending professionals to remove our equipment between April 1 and April 30. Our scheduling team will call to inform you of your removal date, time and process. You may keep your Vivint router at no charge.

In light of the deactivation of your internet service, we have stopped further billing as of the date of this letter and will refund any payments for service delivered on or after February 17.

This announcement will not impact Vivint Smart Home's operations or ability to serve customers. However, additional Vivint services may require an active internet connection to function fully.

The Federal Communications Commission ("FCC") will normally authorize this proposed discontinuance of Service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the FCC releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the FCC's public notice for this proceeding, or you may address them to the following address:

Federal Communications Commission
Wireline Competition Bureau, Competition Policy Division
Washington, DC 20554

Please include in your comments a reference to the §63.71 Application of Vivint Wireless, Inc. (d/b/a Vivint Internet). Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

We apologize for this inconvenience and thank you for being a Vivint Wireless customer.

Please contact us at 855-881-3385 with any questions about Vivint Wireless. For any other Vivint solutions needs, call 800-216-5232 or visit Vivint.com.

Sincerely,
Vivint Internet Customer Care
855-881-3385
support@vivintinternet.com
4931 N 300 W
Provo, UT 84604

vivint.Internet

February 20, 2020
Regarding: Vivint Wireless
Account Number: Account Number

Customer Name
Street Address
City, State, Zipcode

Dear Customer Name,

We regret to announce the cancellation of service in your area of Utah County due to the expiration of our lease. We will continue to serve you until your Vivint Wireless internet service is disconnected on March 20, 2020. On that date, or as soon thereafter based on when we receive the requisite regulatory approvals, Vivint will no longer provide its Vivint Voice, resold interconnected VoIP service ("Service"), unless you have obtained internet service from another provider. Please note, however, it will be necessary to connect to another internet service provider on or before March 20 to maintain the ability to dial 911 from your Vivint Voice line.

At that time, you may unplug our equipment inside your home. If you would like Vivint to remove any of the exterior equipment, please call Vivint Wireless at 855-881-3385 prior to April 30 to schedule an appointment for equipment removal at no cost. You may keep your Vivint router at no charge. In case we missed you when we called, we wanted to send you this letter with the relevant information.

In light of the deactivation of your internet service, we have stopped further billing as of the date of this letter and will refund any payments for service delivered on or after February 20.

This announcement will not impact Vivint Smart Home's operations or ability to serve customers. However, additional Vivint services may require an active internet connection to function fully.

The Federal Communications Commission ("FCC") will normally authorize this proposed discontinuance of Service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the FCC releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the FCC's public notice for this proceeding, or you may address them to the following address:

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Sincerely,
Vivint Internet Customer Care
855-881-3385
4931 N 300 W
Provo, UT 84604

vivint.Internet

VERIFICATION

I, Nicholas Alexander, state that I am an authorized representative of Vivint Wireless, Inc. (d/b/a Vivint Internet), the Applicant in the foregoing *Section 63.71 Application of Vivint Wireless, Inc (d/b/a Vivint Internet)*.; that I am authorized to make this Verification on behalf of Applicant; that I have read the foregoing Application and know the contents thereof; and that the same are true and correct to the best of my knowledge, information and belief and are made in good faith.

I declare under penalty of perjury that the foregoing is true and correct. Executed this 21st day of February, 2020.

Vivint Wireless, Inc. (d/b/a Vivint Internet)



By: Nicholas Alexander

Title: Authorized Representative